



2014 Parent Questionnaire Results!

Christ the King site

We sent an anonymous questionnaire to all our parents, and here's a snapshot of what they had to say...

Welcoming? 100% said YES

"Staff are always friendly and approachable".

"My husband, daughter, child's grandparents and I have all felt very welcome at First Steps".

"We have felt very welcome from the initial trial visit onwards".

Approachable staff to find out more information? 100% said YES

"Every member of staff has always been very happy to help".

"Our Auntie has been lovely and all the staff are very approachable, friendly and caring".

"They have been very helpful - given us extra info, for example loan of books in preparation for the birth of new siblings".

Dealing with problems and queries quickly and efficiently? 100 % said YES

"Great support for an additional need".

"We feel that you have given a lot of time and consideration to both us and our child".

Receiving enough information about Pre-school and Childs progress? 95% said YES

"Yes, and we are always especially delighted to look through the progress folder with our child and share with grandparents".

"The folder is excellent! Superb record of our child's learning and achievements and the notes in their box are informative too".

"The files have been very informative and verbal feedback really helpful at times if we have requested it".

What are we doing well?

"Provide a good mixture/range of activities, the trips to the community garden were lovely. The children all seem happy and at home, preparation for school and encourage independence. Mum and Dad's day were lovely".

"I think First Step pre-school (CTK) is very well set up and is very good in everything you do".

"You provide a very happy environment for the children to learn and explore where they feel safe".

"It's a very professional, fun and stimulating environment. It's all just brilliant - Thank You!"

"We love the team approach. My child talks lots about all the staff. Love the information board outside telling us about the session so that we can talk to our child about what she has been doing. Also really like the fact that my child can find her duck on the way in - good focus to have on wobbly days".

"We think First Step is a wonderful pre-school and are delighted that our children have such a good opportunity to build a foundation of education before school. Keep up the amazing work".

Improvements?

"My older child at school would like a sibling day, she is very keen to be involved".

"Managing the arrival with parents coming in blocking the doorway. Maybe a system similar to leaving pre-school might work better i.e. parents stay at the bottom of the ramp if their child is confident to go into pre-school unescorted".

To find out more go to www.firststeppreschool.co.uk

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